



Module 5:

Understanding Utility Bills Workbook

Test your understanding of how to read and explain energy bills, including key charges, billing terms, and how to identify opportunities for customer savings.

This book belongs to:

Date Completed

Locate the supply address

Draw a circle around
your answer



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

Based on your past usage, our Coast to Country plan may cost you up to \$247.65 (including GST) less per year than your current plan*.

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.
*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

Electricity Account

Your Account Details

CUSTOMER NUMBER	123456
NATIONAL METERING IDENTIFIER (NMI)	4428 7160 390
SUPPLY ADDRESS	123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE	01 Jan 2030
------------	-------------

AMOUNT DUE (INCLUDING GST)	\$2119.21
----------------------------	------------------

DUE DATE	01 Feb 2030
----------	-------------

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT	13 29 56
ENQUIRIES OR COMPLAINTS	www.awakenenergy.com.au
Faults & Emergencies	13 13 38
AUSGRID	24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON)	1800 246 545

How To Pay



Online

Ref No: 1234 5678 999

Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Biller Code 13 29 56

Ref No: 1234 5678 999

Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone

Ref No: 1234 5678 999

Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234

Ref No: 1234 5678 999

Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail

Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$2119.21

Draw a circle around
your answer

Locate the Customer's Name



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

Based on your past usage, our Coast to Country plan may cost you up to \$247.65 (including GST) less per year than your current plan*.

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.
*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

Electricity Account

Your Account Details

CUSTOMER NUMBER	123456
NATIONAL METERING IDENTIFIER (NMI)	4428 7160 390
SUPPLY ADDRESS	123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE	01 Jan 2030
------------	-------------

AMOUNT DUE (INCLUDING GST)	\$2119.21
----------------------------	------------------

DUE DATE	01 Feb 2030
----------	-------------

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT	13 29 56
ENQUIRIES OR COMPLAINTS	www.awakenenergy.com.au
Faults & Emergencies	13 13 38
AUSGRID	24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON)	1800 246 545

How To Pay



Online

Ref No: 1234 5678 999

Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Biller Code 13 29 56

Ref No: 1234 5678 999

Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone

Ref No: 1234 5678 999

Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234

Ref No: 1234 5678 999

Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail

Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$2119.21

Locate the NMI

(National Meter Identification)

Draw a circle around
your answer



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

Based on your past usage, our Coast to Country plan may cost you up to \$247.65 (including GST) less per year than your current plan*.

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.

*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

Electricity Account

Your Account Details

CUSTOMER NUMBER	123456
NATIONAL METERING IDENTIFIER (NMI)	4428 7160 390
SUPPLY ADDRESS	123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE 01 Jan 2030

AMOUNT DUE (INCLUDING GST) **\$2119.21**

DUE DATE 01 Feb 2030

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT	13 29 56
ENQUIRIES OR COMPLAINTS	www.awakenenergy.com.au
Faults & Emergencies	13 13 38
AUSGRID	24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON)	1800 246 545

How To Pay



Online

Ref No: 1234 5678 999

Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Biller Code 13 29 56

Ref No: 1234 5678 999

Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone

Ref No: 1234 5678 999

Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234

Ref No: 1234 5678 999

Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail

Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$2119.21

000004260599110

0001 D750t 0000000000 /

Page 1 of 3

Locate the MIRN

(Meter Installation Registration Number)

Draw a circle around
your answer



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

You're currently on the best plan for your needs. Based on your past usage, there's no better offer available – you're already getting the best value we can provide.*

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.

*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

Natural Gas Account

Your Account Details

CUSTOMER NUMBER 123456
METER INSTALLATION REGISTRATION NUMBER 1111 2222 333
SUPPLY ADDRESS 123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE 01 Jan 2030

AMOUNT DUE (INCLUDING GST) **\$139.52**

DUE DATE 01 Feb 2030

\$155.02 if paid after the 1st Feb 2023

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT 13 29 56
ENQUIRIES OR COMPLAINTS www.awakenenergy.com.au
Faults & Emergencies 13 13 38
AUSGRID 24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON) 1800 246 545

How To Pay



Online
Ref No: 1234 5678 999
Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Bill Code 13 29 56
Ref No: 1234 5678 999
Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone
Ref No: 1234 5678 999
Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234
Ref No: 1234 5678 999
Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail
Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$139.52

Locate the Distributor

Draw a circle around your answer



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

You're currently on the best plan for your needs. Based on your past usage, there's no better offer available – you're already getting the best value we can provide.*

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.
*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

Natural Gas Account

Your Account Details

CUSTOMER NUMBER 123456
METER INSTALLATION REGISTRATION NUMBER 1111 2222 333
SUPPLY ADDRESS 123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE 01 Jan 2030
AMOUNT DUE (INCLUDING GST) **\$139.52**
DUE DATE 01 Feb 2030
\$155.02 if paid after the 1st Feb 2023

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT 13 29 56
ENQUIRIES OR COMPLAINTS www.awakenenergy.com.au
Faults & Emergencies 13 13 38
AUSGRID 24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON) 1800 246 545

How To Pay



Online
Ref No: 1234 5678 999
Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Biller Code 13 29 56
Ref No: 1234 5678 999
Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone
Ref No: 1234 5678 999
Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234
Ref No: 1234 5678 999
Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail
Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$139.52

Draw a circle around
your answer

Locate the Balance Due



AWAKEN ENERGY

Test Customer PTY LTD

123 Test Lane
Newcastle, NSW, 2300

Could you save money on another plan?

Based on your past usage, our Coast to Country plan may cost you up to \$247.65 (including GST) less per year than your current plan*.

To switch plans, call 13 29 56 or visit myaccount.awakenenergy.com.au

The Australian Energy Regulator requires us to include this information.
*Rates, charges and availability of plans subject to change.

You can compare plans from other retailers by visiting the Energy Made Easy website at www.energymadeeasy.gov.au

The Australian Government and your State Government are supporting customers to reduce bills. Check the understand your bill section to see if you have received a rebate or concession. More information at energy.gov.au

Electricity Account

Your Account Details

CUSTOMER NUMBER	123456
NATIONAL METERING IDENTIFIER (NMI)	4428 7160 390
SUPPLY ADDRESS	123 Test Lane, Newcastle, NSW 2300

Your Bill

ISSUE DATE	01 Jan 2030
------------	-------------

AMOUNT DUE (INCLUDING GST)	\$2119.21
-------------------------------	------------------

DUE DATE	01 Feb 2030
----------	-------------

Need Help? Get In Touch

AWAKEN ENERGY ACCOUNT	13 29 56
ENQUIRIES OR COMPLAINTS	www.awakenenergy.com.au
Faults & Emergencies	13 13 38
AUSGRID	24 hours
ENERGY & WATER OMBUDSMAN NSW (EWON)	1800 246 545

How To Pay



Online

Ref No: 1234 5678 999

Go to awakenenergy.com.au/pay to pay with AMEX, VISA, Mastercard, PayTo or PayPal



Biller Code 13 29 56

Ref No: 1234 5678 999

Contact your participating Financial Institution for information on BPAY.

My Account

Make a payment, set up Direct Debit, set up e-billing and move home all in one place at awakenenergy.com.au/myaccount



By Phone

Ref No: 1234 5678 999

Call 13 29 56 to pay by AMEX, VISA or Mastercard



Billpay Code: 1234

Ref No: 1234 5678 999

Present this invoice with your payment at any Australia Post outlet.

Direct Debit or EvenPay®

Set up Direct Debit or EvenPay® in MyAccount or call us on 13 29 56



Mail

Please post your cheque with this payment slip attached to:
Awaken Energy, PO Box 1234, NEWCASTLE. NSW 2300

Mail-In Payment Slip

Customer Number 123456



0 35545 62336 78 1

DUE DATE 01 JAN 30 AMOUNT DUE (INCLUDING GST) \$2119.21

000004260599110

0001 D750t 0000000000 /

Page 1 of 3

Enter the Corresponding Usage into the Bill

Usage Amounts	
Shoulder	536 kWh
Demand	8 kWh
Daily Supply	100 Days
Peak	1708 kWh
Off Peak	543 kWh

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$0.00
Balance Brought Forward	\$0.00

CURRENT TRANSACTIONS (Incl GST)

Electricity Charges	\$855.07
Other Transactions	\$0.00
Total Current Transactions (Including \$85.51 GST)	\$855.07
AMOUNT DUE (Including GST)	\$855.07

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	5 Apr - 105 Jun		100
Tariff Description	Usage kWh	Rate per kWh	Charges
Total Peak		0.295	\$503.08
Total Shoulder		0.245	\$131.32
Total Off Peak		0.195	\$105.89
Demand Temperate Peak		0.50	\$4.00
Service to Property Charge		1.1	\$110.00

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges	\$855.07
----------------------------------	-----------------

OTHER TRANSACTIONS

Total Other Transactions	\$0.00
---------------------------------	---------------

GST is not applicable

Enter the Corresponding Rates into the Bill

Rate Amounts	
Peak	0.295
Shoulder	0.245
Off Peak	0.195
Demand	0.5
Daily Supply	1.1

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$0.00
Balance Brought Forward	\$0.00

CURRENT TRANSACTIONS (Incl GST)

Electricity Charges	\$989.23
Other Transactions	\$0.00
Total Current Transactions (Including \$98.92 GST)	\$989.23
AMOUNT DUE (Including GST)	\$989.23

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	6 Apr - 82 Jun		76
Tariff Description	Usage kWh	Rate per kWh	Charges
Total Peak	840. kWh		\$247.80
Total Shoulder	861 kWh		\$210.94
Total Off Peak	343 kWh		\$66.89
Demand Temperate Peak	10 kWh		\$380.00
Service to Property Charge	76 Days		83.60

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges	\$989.23
----------------------------------	-----------------

OTHER TRANSACTIONS

Total Other Transactions	\$0.00
---------------------------------	---------------

GST is not applicable

Enter the Corresponding Charges into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)	
Previous Invoice Amount	\$0.00
Balance Brought Forward	\$0.00
CURRENT TRANSACTIONS (Incl GST)	
Electricity Charges	\$1224.70
Other Transactions	\$0.00
Total Current Transactions (Including \$122.47 GST)	\$1224.70
AMOUNT DUE (Including GST)	\$1224.70

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	7 Apr - 11 Jun		94
Tariff Description	Usage kWh	Rate per kWh	Charges
Total Peak	1466 kWh	0.295	
Total Shoulder	695 kWh	0.245	
Total Off Peak	249 kWh	0.195	
Demand Temperate Peak	10 kWh	0.5	
Service to Property Charge	94 Days	1.1	

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges	\$1224.70
----------------------------------	------------------

OTHER TRANSACTIONS

Total Other Transactions	\$0.00
---------------------------------	---------------

GST is not applicable

Enter the Corresponding Usage into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$0.00
Balance Brought Forward	+\$40.00

CURRENT TRANSACTIONS (Incl GST)

Electricity Charges	
Other Transactions	\$0.00
Total Current Transactions (Including \$102.67 GST)	
AMOUNT DUE (Including GST)	

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	8 Apr - 64 Jun		56
Tariff Description	Usage kWh	Rate per kWh	Charges
Total Peak	1604 kWh	0.295	\$473.18
Total Shoulder	468 kWh	0.245	\$114.66
Total Off Peak	273 kWh	0.195	\$53.23
Demand Temperate Peak	13 kWh	0.5	\$364.00
Service to Property Charge	56 Days	1.1	\$6160

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges

OTHER TRANSACTIONS

Total Other Transactions \$0.00

GST is not applicable

Enter the Corresponding Usage into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$0.00
Balance Brought Forward	\$0.00

CURRENT TRANSACTIONS (Incl GST)

Electricity Charges	
Other Transactions - Solar Generation	
Total Current Transactions	
AMOUNT DUE (Including GST)	9 Apr - 31 May

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	9 Apr - 31 May		52 Days
Tariff Description	Usage kWh	Rate per kWh	Charges
Total Peak	1652	0.295	
Total Shoulder	439	0.245	
Total Off Peak	562	0.195	
Demand Temperate Peak	9	0.50	
Service to Property Charge	52	1.10	
Total Solar	520	0.085	

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges

OTHER TRANSACTIONS

Total Other Transactions	\$0.00
---------------------------------	---------------

GST is not applicable

You are comparing against a bill that DOES NOT include GST in their pricing.

💡 Hint: How to Calculate 10% of a Number

To calculate 10%, divide the number by 100, then multiply by 10.

Example:

$$10\% \text{ of } 150 = (150 \div 100) \times 10 = 15$$

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)	
Previous Invoice Amount	\$0.00
Balance Brought Forward	\$0.00
CURRENT TRANSACTIONS (excluding GST)	
Electricity Charges	\$769.56
Other Transactions	\$0.00
GST	
AMOUNT DUE (Including GST)	

ELECTRICITY CHARGES

Charges based on actual read

Your Plan Residential Demand	5 Apr - 105 Jun			100	
Tariff Description	Usage kWh	Rate per kWh	Charges	GST Amount (10%)	With GST
Total Peak	1708	0.268	\$453.47		
Total Shoulder	536	0.223	\$118.19		
Total Off Peak	543	0.177	\$95.30		
Demand Temperate Peak	8	0.455	\$3.60		
Service to Property Charge	199	0.990	\$99.00		

Peak: 2pm to 8pm weekdays, Shoulder: 7am to 2pm and 8pm to 10pm weekdays and 7am to 10pm weekends. Off peak: All other times. Demand calculation is based on the maximum measured interval consumption. All times are AEST/AEDT, Summer demand rates apply between 1st November to 31st March, Monday to Friday 2pm to 8pm. Winter demand rates apply 1st June to 31st August, Monday to Friday 2pm to 8pm. Temperate season rates apply 1st April to 31st May and 1st September to 31st October, Monday to Friday 2pm to 8pm.

Total Electricity Charges

OTHER TRANSACTIONS

Total Other Transactions \$0.00

GST is not applicable

Enter the Corresponding Usage into the Bill

Usage Amounts	
Remaining	0
Daily Supply	54 Days
First 2009	1512
Next 2009-266284	0

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$230.00
Payment Received - Thank You	-\$230.00
Balance Brought Forward	-\$0.00

GAS CHARGES

Charges based on actual read

Your Plan: Awaken Warmth		Billing period: 01 Oct 29 to 01 Jan 2030 (54 days)		
Item	Description	Units	Rate	Amount
General Usage	First 2009		0.02912	\$44.03
General Usage	Next 2009-266284		0.02585	\$0.00
General Usage	Remaining		0.02073	\$0.00
Daily Supply			0.8302	\$44.83
Total Charges				\$88.86
YOUR TOTAL FOR THIS BILL				\$88.86 OUTSTANDING

Enter the Corresponding Rates into the Bill

Rate Amounts	
Remaining	0.2064
Daily Supply	0.9468
Next 2009-266284	0.02511
First 2009	0.028

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount

Payment Received - Thank You

Balance Brought Forward

GAS CHARGES

Charges based on actual read

Your Plan: Awaken Warmth	Billing period: 01 Oct 29 to 01 Jan 2030			90 Days
Item	Description	Units	Price	Amount
General Usage	First 2009	2009		\$56.25
General Usage	Next 2009-266284	4469		\$112.22
General Usage	Remaining	0		\$0.00
Daily Supply		90		\$85.21
Total Charges				\$253.68
10% PAY ON TIME DISCOUNT				\$25.37
YOUR TOTAL FOR THIS BILL				\$228.31 OUTSTANDING

Enter the Corresponding Charges into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$230.00
Payment Received - Thank You	-\$230.00
Balance Brought Forward	-\$0.00

GAS CHARGES

Charges based on actual read

Your Plan: Awaken Warmth	Billing period: 01 Oct 29 to 01 Jan 2030			31 Days
Item	Description	Units	Price	Amount
General Usage	First 2009	2009	0.03038	
General Usage	Next 2009-266284	5131	0.02544	
General Usage	Remaining	0	0.01825	
Daily Supply		31	0.8097	
Total Charges				\$216.66
YOUR TOTAL FOR THIS BILL				\$216.66

Enter the Corresponding Amount into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$230.00
Payment Received - Thank You	-\$230.00
Balance Brought Forward	-\$0.00

GAS CHARGES

Charges based on actual read

Your Plan: Awaken Warmth	Billing period: 01 Oct 29 to 01 Jan 2030			53 Days
Item	Description	Units	Price	Amount
General Usage	First 2009	2009	0.0282	\$56.65
General Usage	Next 2009-266284	2771	0.02502	\$69.33
General Usage	Remaining	0	0.01841	\$0.00
Daily Supply		53	0.8921	\$47.28
Total Charges				
YOUR TOTAL FOR THIS BILL				

Enter the Corresponding Amount into the Bill

UNDERSTAND YOUR BILL

TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST)

Previous Invoice Amount	\$230.00
Payment Received - Thank You	-\$230.00
Balance Brought Forward	-\$0.00

GAS CHARGES

Charges based on actual read

Your Plan: Awaken Warmth	Billing period: 01 Oct 29 to 01 Jan 2030			54 Days
Item	Description	Units	Price	Amount
General Usage	First 2009	2009	0.02857	\$57.40
General Usage	Next 2009-266284	2148	0.02549	\$54.75
General Usage	Remaining	0	0.02091	\$0.00
Daily Supply		54	0.8508	\$45.94
Total Charges				\$158.09
10% PAY ON TIME DISCOUNT				-\$15.81
YOUR TOTAL FOR THIS BILL				